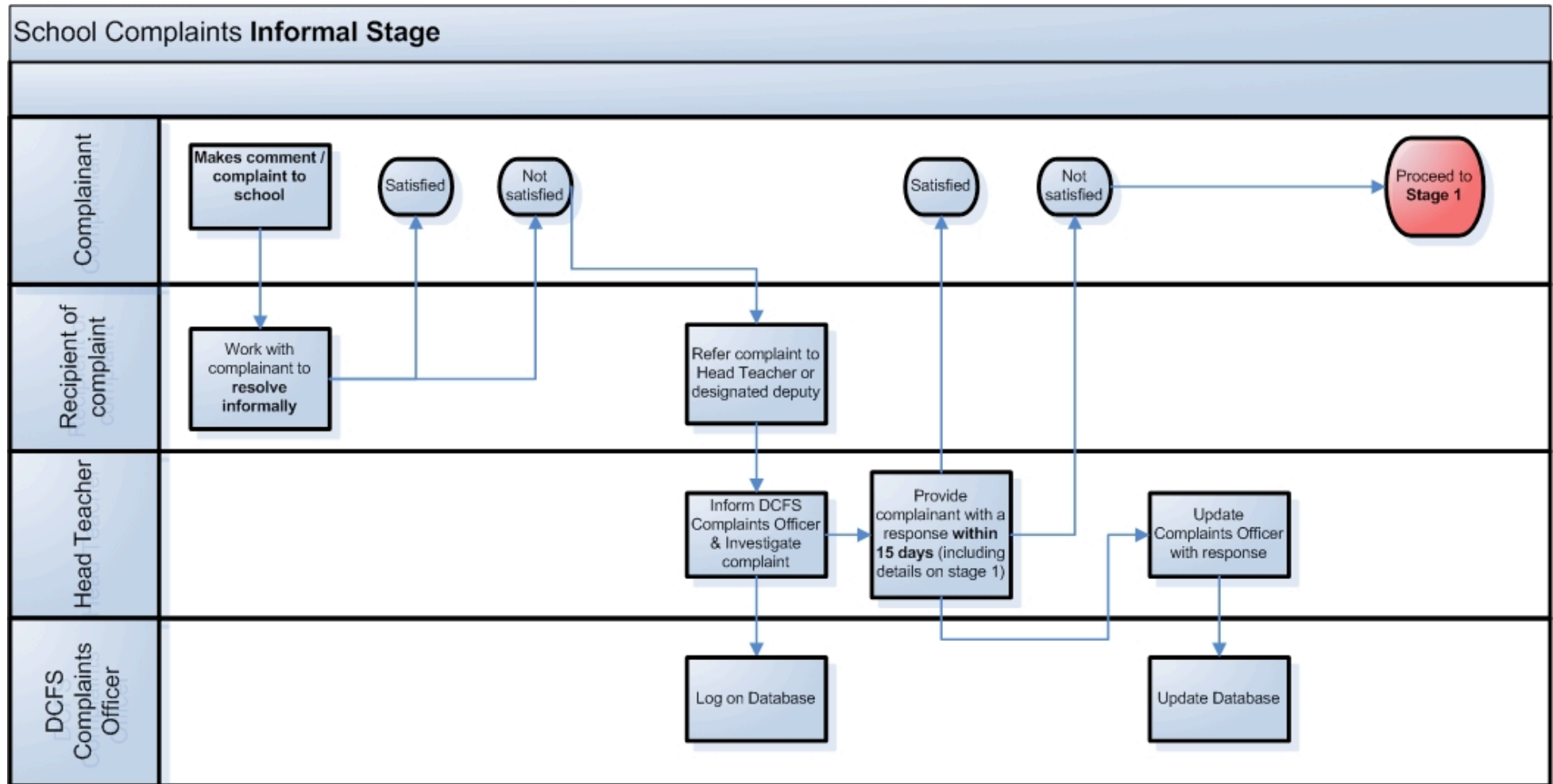
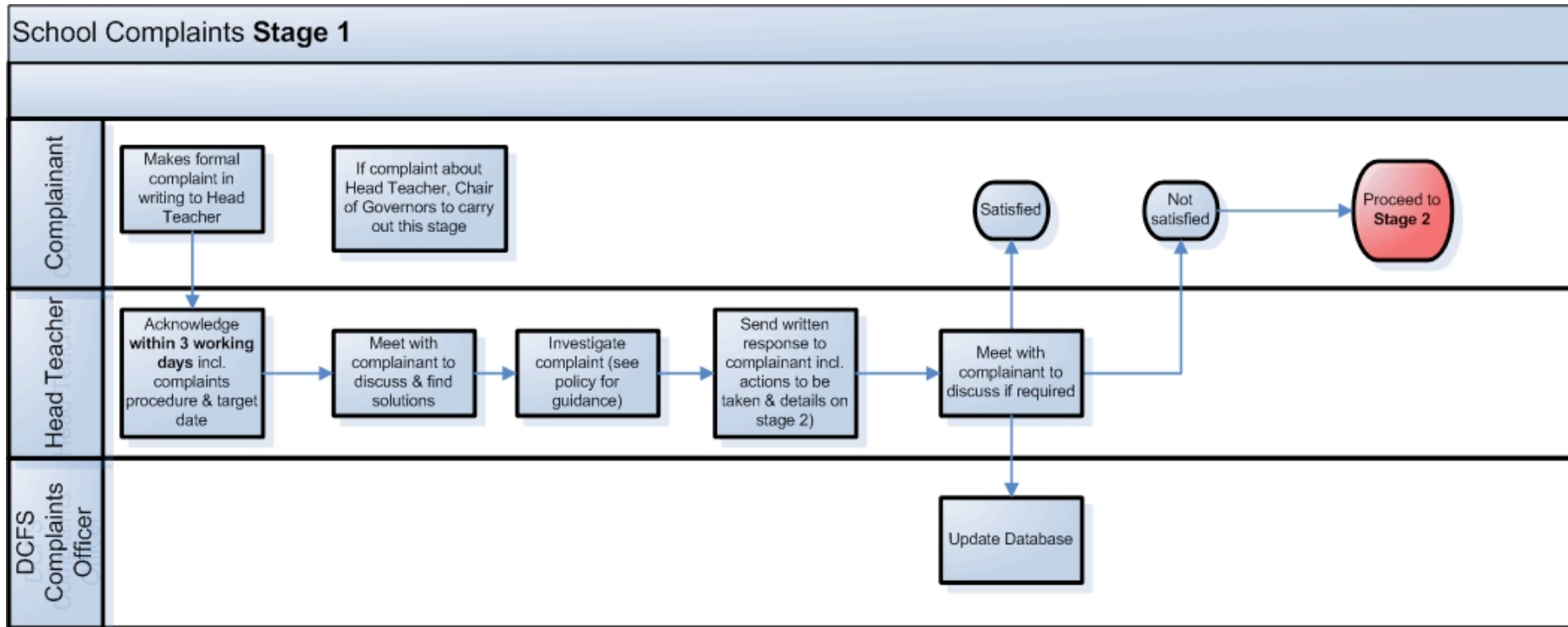


Process Maps

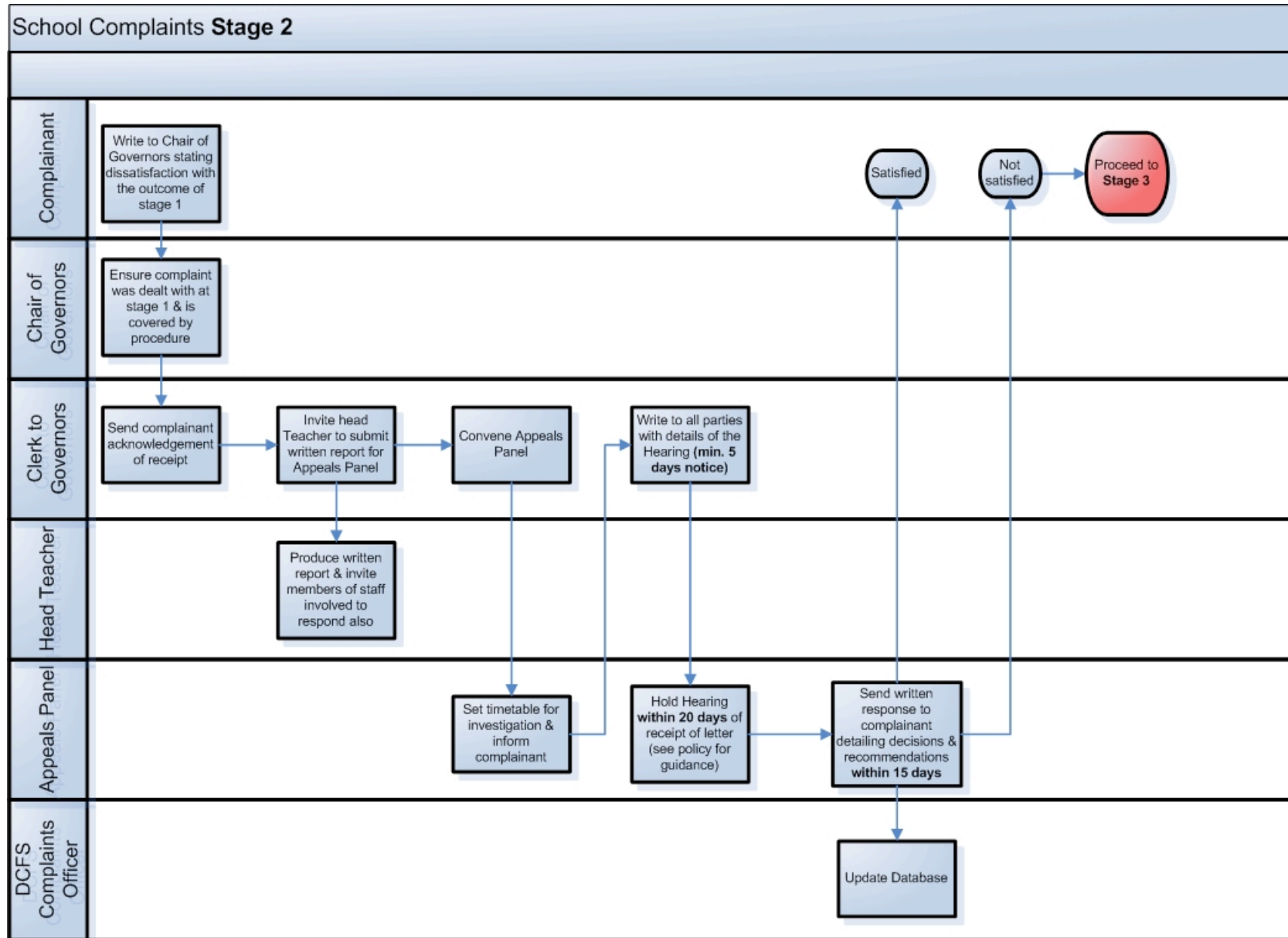
School Complaints Informal Stage



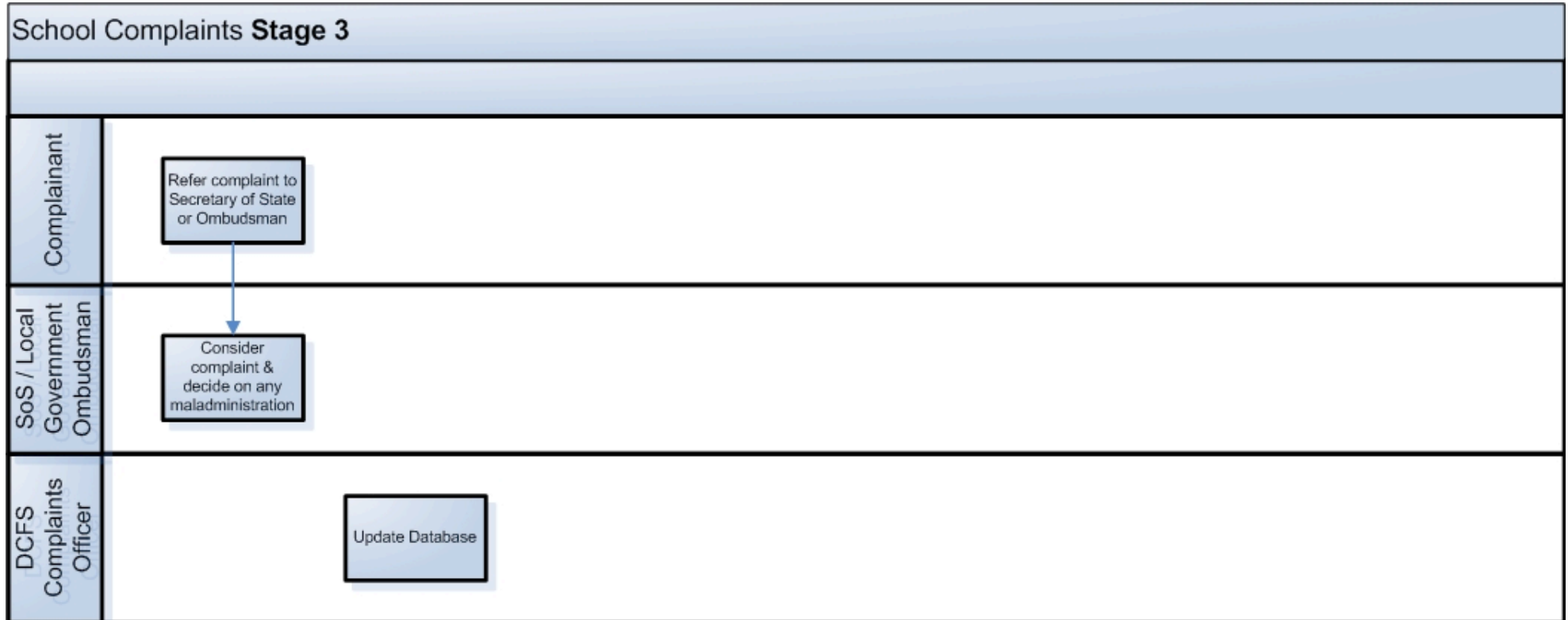
School Complaints Stage 1



School Complaints Stage 2



School Complaints Stage 3



Unreasonable or unreasonably persistent complaints

